IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: 2748

Examiner: Hoosain, A.

"Express Mail" Mailing Label Number: EJ745196068US

In Re.: Application of Igor Neyman, et al.

Date of Deposit: 02/29/2000

Case: P3251

Serial No.: 08/928,861 Filed: 09/12/1997

Subject: Improved Call Center Apparatus and functionality in Telephony

To the Commissioner of Patents and Trademarks Washington, D.C. 20231

Dear Sir,

RECEIVED

MAR - 7 2000

C 2700 MAIL ROOM

PETITION FOR EXTENSION OF TIME TO RESPOND UNDER 37 CFR § 1.136

Applicant hereby petitions for an extension of time of 2 month(s) to respond to the office letter mailed in the above-referenced case on 10/26/1999, for which a 3-month shortened statutory period was set to expire on 01/26/2000. This requested extension extends the time for response to 3/26/2000.

The petitioner is an established small entity.

A check for \$1070.00 is enclosed for the extension fee and CPA fees.

Respectfully Submitted,

Igor Neyman, et al.

Donald R. Boys

Reg. No. 35,074

Donald R. Boys Central Coast Patent Agency P.O. Box 187 Aromas, CA 95004 (831) 726-1457